Medi-Cal Peer Certification Stakeholder Advisory Council

Date: September 15th, 2023
Time: 1:00-2:00p
Zoom link: [https://us02web.zoom.us/j/87812257014](https://us02web.zoom.us/j/87812257014)
or Dial In: 1-669-444-9171  Meeting ID: 878 1225 7014

<table>
<thead>
<tr>
<th>Name</th>
<th>County</th>
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<tbody>
<tr>
<td>Kristen Mungcal</td>
<td>San Bernardino County</td>
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<tr>
<td>Martha Contreras</td>
<td>LA county</td>
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<td>Min Suh</td>
<td>Orange County</td>
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<td>Clarene White</td>
<td>Modoc County</td>
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<tr>
<td>Roll Call</td>
<td>We asked the Stakeholder Advisory Council members to type in their name and county in the Zoom chat to indicate their attendance.</td>
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<tr>
<td>Housekeeping</td>
<td>We reviewed the ways to raise your hand once called on, how to mute/un-mute yourself when dialed in by phone. We also provided information regarding Spanish interpretation and live transcripts. Also, we reminded everyone to use the Q&amp;A feature so that their questions will be recorded in the notes. We also gave everyone the reminder to speak for a maximum of one minute during public comment to ensure everyone has a chance to speak. A new Q&amp;A period was added to the meeting agenda and was allotted a ten minute period. To allow the public to ask any questions without cutting into our Public Comment section. CalMHSA requests all Q&amp;A be limited to one minute per person.</td>
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<td>Meeting Agreements</td>
<td>As a group, we reviewed the meeting agreements that have been previously established – no changes were made.</td>
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<tr>
<td>Program Updates</td>
<td>CalMHSA discussed a Peer Specialist survey to obtain job descriptions for individuals working as peer specialists, which is meant to assess the many changes and increasing growth in the Peer community.</td>
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**Upcoming deadlines:**

- Applications for certification submitted from May 1, 2022 – December 18, 2022- Applications will expire 12/19/2023
- Applications for certification submitted from December 19, 2022 – forward - Applications will expire 12 months (1 year) from date of Approval

Scholarship applications for all four (4) areas of specializations:

- Parent, Caregiver, and Family Member Peer
- Peer Services in Crisis Care
- Peer Services for Unhoused
- Peer Services for Justice Involved

The remaining 3 areas of specialization are expected to go live after 9/30/23. Scholarships are time-limited and expire 12/31/2023. Applicant must complete specialization training by 12/31/2023.
Exam Update:
Initial administration of the Spanish language exam is expected to be released this month. Invitations to interested early test takers have been sent out. The certification exam will be made available later this year.

Other languages:
- The remaining 15 threshold languages are expected to be released at a later time.

Accommodations Form: new form must be used starting October 1st:
- Exam format choice (in person or online)
- Comfort Aid List
- Consolidated list of reasonable accommodation choices (Note in-person only items)
- Provider must initial each option requested
- JAWS Screen Reader info & link to tutorial

Stakeholder Advisory Council:
Selection Process Underway: CalMHSA is currently in the process of carefully evaluating and selecting candidates from the substantial pool of applicants. CalMHSA took into consideration: geographical regions, populations served, lived experience, special populations. We will officially introduce and announce the new stakeholders during our next meeting scheduled for October – 2023

Best Practice Guidelines:
- Final draft sent out to Stakeholders
- Please Review Final Draft
- Additional Resources are Welcome!

Data Snapshots
CalMHSA shared the following data:
- 2734 Peers received scholarship to attend Training and complete the certification process through Initial Certification Pathway
- 1390 Peers received scholarship to complete the certification process through grandparenting Pathway
- 1832 Medi-Cal Peer Support Specialists Certified (CMPSS)
816 CMPSS have completed the Peer Supervisory Training
146 CMPSS received scholarships for Parent, Caregiver, and Family Member Peer Specialization

**The following data provides insights into all the applicants who successfully completed the certification process and attained their certificate**

**Certification Pathway:**
- 31% of applicants in Initial certification Path
- 60% of applicants in Grand-parenting Path

**Age group:**
- 34% of applicants in the age-group less than 25
- 41% of applicants in the age-group 26-60
- 44% of applicants in the age-group 60+

**Race/Ethnicity:**
- 45% of applicants who self-identified as Caucasian/White
- 40% of applicants who self-identified as Hispanic/Latinx
- 35% of applicants who self-identified as Black/African American
- 36% of applicants who self-identified as Asian/Pacific Islander
- 55% of applicants who self-identified as Native American/Alaskan Native
- 44% of applicants who self-identified as Multi-race/Bi-racial

**Gender:**
- 42% of Female applicants
- 39% of Male applicants
- 54% of Transgender applicants
- 34% of Genderqueer applicants

**Proficient Language:**
- 42% of applicants who speak in English
- 31% of applicants who speak in Spanish
- 25% of applicants who speak English and Other languages

**Employment status:**
- 46% of full-time employment applicants
- 32% of Part-time employment applicants
- 23% of Unemployed applicants
- 33% of Volunteer applicants

**Other Findings:**
- Timely fee payment and active communication expedites the certification process.
Quality Assurance:
In October 2023, we will administer a feedback survey to all certified Medi-Cal Peer Support Specialists to enhance the certification process. The survey will cover the following domains:

- Training Experience
- Certification Process Experience
- Career Placement and Outcomes
- Psychological and Economic Well-being
- CMPSS Demographic

Data Dashboard: CalMHSA introduced the new interactive Data Dashboard

Public Comment
A Stakeholder member asked about the Supervisor training on the Data Dashboard. The Peer community and stakeholders were happy to see the new data updates and changes to the meeting. No other feedback was provided.

Upcoming General Meetings
Our next meeting is:  
**Friday October 20th, 2023**

Zoom Dial-in Information: 
**Dial-In:** 1-669-444-9171  
**Webinar ID:** 895 6617 3539  
**Weblink:** [https://us02web.zoom.us/j/89566173539](https://us02web.zoom.us/j/89566173539)
| Adjourn         | Thank you for your participation! |