

RFP Coordinated Specialty Care for Early Psychosis Provider

Questions & Answers

Question 1	<p>What is the available funding for this contract?</p> <p>Answer: The contractor is expected to claim the services furnished under this contract to Medi-Cal.</p>
Question 2	<p>Are bidders required to submit applications to serve all listed CalMHSA Counties? Or may bidders elect to/submit proposals to serve a specific county or counties?</p> <p>Answer: The goal of this program is to expand access to Coordinated Specialty Care (CSC) for First Episode Psychosis (FEP) services to counties that elect to participate in this initiative. Counties may choose to use the contractor to deliver some or all CSC service components, based on local need. Bidders can specify in their proposal any limitations on the counties their program will serve.</p>
Question 3	<p>What is the current scope of need for these services? How many individuals must be served on an annual or static basis?</p> <p>Answer: The number of individuals served will depend on participating county factors, such as the population size and incidence rates of First Episode Psychosis (FEP).</p>
Question 4	<p>Telehealth is a required aspect of this service. What is the anticipated percentage of services that CalMHSA envisions being delivered via telehealth?</p> <p>Answer: The primary service modality is expected to be telehealth.</p>
Question 5	<p>What will the reimbursement model be for this service (FFS vs Cost Based)? If FFS, please provide the applicable fee schedule.</p> <p>Answer: This program will use a fee-for-service (FFS) reimbursement model. Please refer to the Department of Health Care Services (DHCS) website: Medi-Cal Behavioral Health Fee Schedules.</p>
Question 6	<p>Regarding available funding, is there specific funding allocated for member housing? If so, what is the available amount?</p> <p>Answer: There is no specific funding allocated for member housing.</p>
Question 7	<p>Are there any staffing pattern requirements for the program? In addition to program staff, what is the prescriber requirement?</p>

	<p>Answer: Staffing pattern requirements, including prescriber requirements, should align with the delivery of the evidence-based Coordinated Specialty Care (CSC) for First Episode Psychosis (FEP) treatment model.</p>
Question 8	<p>Is there a specific Evidence Based Practice or Best Practice recommended by or required by CalMHSA?</p> <p>Answer: The preferred evidence-based practice is Coordinated Specialty Care (CSC) for First Episode Psychosis (FEP).</p>
Question 9	<p>Does the program need to be provided to full fidelity of the selected EBP (or similar service)?</p> <p>Answer: The initial goal is to launch a First Episode Psychosis treatment program. Full fidelity monitoring to the Coordinated Specialty Care (CSC) for First Episode Psychosis (FEP) model will come at a later stage.</p>
Question 10	<p>What is the technology proficiency of the population served (including access to devices and wifi, ability to utilize the technology, etc) given the request for a portion of services to be provided by telehealth?</p> <p>Answer: Medi-Cal beneficiaries are the intended service population, including those who live in remote or rural areas, with varied or limited access to technology resources.</p>
Question 11	<p>Are bidders required to supply the technology to all clients (phones, computers, iPads, etc)?</p> <p>Answer: Bidders are not required to supply telehealth technology to all clients. However, this may be a component of the bidder's proposal, if applicable.</p>
Question 12	<p>Is a pod-based approach (centralized location) acceptable as a technology hub to access the telehealth services?</p> <p>Answer: A telehealth delivery model that fulfills all the requirements to provide Coordinated Specialty Care (CSC) for First Episode Psychosis (FEP) as outlined in RFP, is acceptable. Bidders should adequately describe their approach in their proposal for evaluation.</p>
Question 13	<p>For the July 1, 2024 start up: What is desired to be fully implemented by that time? Full program operations or is a start-up ramp-up allowed?</p> <p>Answer: As the anticipated project start date of this program is July 1, 2024, bidders should describe their projected implementation timeline, including start-up and ramp-up phases, in their proposal.</p>

Question 14	<p>Please confirm whether for-profit providers are eligible to apply?</p> <p>Answer: Yes, all interested providers are eligible to apply.</p>
Question 15	<p>May bidders propose to serve a small number of clients to start the service (for example, 25 clients)?</p> <p>Answer: It is anticipated that there will be a ramp-up period. Bidders are permitted to submit a proposal to begin services with a small number of clients.</p>
Question 16	<p>Please provide a list of fidelity models that are acceptable and the tools that will be used to test fidelity.</p> <p>Answer: Fidelity monitoring tools for Coordinated Specialty Care (CSC) for First Episode Psychosis (FEP) are available online. An appropriate tool will be selected at a future date.</p>