

CalMHSA Board of Directors

Meeting Board Packet

Wednesday, December 18, 2024

12:00 p.m. – 1:00 p.m.

The logo for CalMHSA, with 'Cal' in a light green color and 'MHSA' in a teal color, all in a bold, sans-serif font.

California Mental Health Services Authority

CalMHSA Board of Directors Meeting

Wednesday, December 18, 2024
12:00 p.m. – 1:00 p.m.

Registration Link: [Click Here](#)

Agenda

1. **Call to Order**
2. **Roll Call and Instructions**
3. **Instructions for public comment and stakeholder input**

The Board welcomes and encourages public participation in its meetings. For agenda items, public comment will be invited at the time those items are addressed. Because the meeting will be held via Zoom Meeting, each interested party is invited to inform CalMHSA staff prior to discussion of the item by sending an email to CFO David Avetissian david.avetissian@calmhsa.org indicating the item to be addressed. At the end of the meeting, the Board will also provide the public with an opportunity to speak on issues not listed on the agenda. All public comments will be limited to 3 minutes per person.

4. **Closed Session:** Closed Session: (Gov. Code § 54957.7(a)) The CalMHSA Board of Directors will meet in closed session as permitted by Government Code Section 54957(b). Anticipated Litigation: Significant exposure to litigation pursuant to Gov. Code § 54956.9(d)(2) (two cases); Initiation of litigation pursuant to Gov. Code § 54956.9(d)(4) (one case)
5. **Consent Calendar:**
 - a. Board Resolution 24-06 Authorizing Remote Teleconferencing Meetings Pursuant to Assembly Bill 361
 - b. CalMHSA Board of Directors Meeting Minutes from November 20, 2024
 - c. Approve contract to IDEO for Human Centered Design Projects and Programs
 - d. Approval of Slate of Nominations for the Audit Committee Vacancies

Recommendation: Approval of Consent Calendar

6. **President's Report**
7. **Executive Director's Report**

8. **Public Comments on Non-Agenda Items**

9. **Close Meeting**

In compliance with the Americans with Disabilities Act, if you are a disabled person and you need a disability-related modification or accommodation to participate in this meeting, contact David Avetissian at (279)-599-6224. Requests should be made as early as possible and at least one full business day prior to the start of the meeting.

Materials relating to an item on this agenda submitted to this Board after distributing the agenda packet are available for public inspection during normal business hours upon request to David Avetissian at david.avetissian@calmhsa.org.

This meeting will be recorded. By joining the meeting, you give consent to being recorded.

CALIFORNIA MENTAL HEALTH SERVICES AUTHORITY

Board Resolution 24-06 Authorizing Remote Teleconferencing
Meetings Pursuant to Assembly Bill 361

5a

CALIFORNIA MENTAL HEALTH SERVICES AUTHORITY

Resolution No. 24-06

RESOLUTION AUTHORIZING REMOTE TELECONFERENCING MEETINGS OF THE BOARD OF
DIRECTORS AND BOARD COMMITTEES PURSUANT TO ASSEMBLY BILL 361

WHEREAS, the California Mental Health Services Authority ("CalMHSA") is a local government agency subject to the Ralph M. Brown Act; and

WHEREAS, pursuant to Government Code section 54953(e) as amended by Assembly Bill 361, CalMHSA's Board of Directors and its committees may use teleconferencing and videoconferencing to conduct Board and committee meetings, and may do so without complying with the requirements of Government Code section 54953(b)(3), subject to certain conditions; and

WHEREAS, one condition that would allow CalMHSA to use teleconferencing and videoconferencing to conduct Board and committee meetings, without complying with the requirements of Government Code section 54953(b)(3), occurs when a meeting is held during a proclaimed state of emergency, and the Board determines, by majority vote that, as a result of the emergency, meeting in person would present imminent risks to the health or safety of attendees; and

WHEREAS, on March 1, March 8, March 12, March 14, March 28, April 20, 2023, and June 16, 2023, February 4, and March 22, 2024, the Governor of California proclaimed a series of a state of emergency to exist in a total of 52 counties due to significant storm-related impacts, including heavy rainfall, high winds, flooding, downed trees, and damage to roads and critical infrastructure; and

WHEREAS, on July 30, September 7, September 11, and November 7, 2024, the Governor of California proclaimed a series of a state of emergency to exist in six counties due to significant wild fire impacts; and

WHEREAS, on December 5, 2024, the Governor of California a state of emergency to exist in three counties due to a significant earthquake; and

WHEREAS, it would be safe, beneficial and efficient for the public and for CalMHSA to use teleconferencing and videoconferencing to conduct Board and committee meetings without complying with the requirements of Government Code section 54953(b)(3).

NOW, THEREFORE, BE IT RESOLVED that the Recitals set forth above are true and correct and are incorporated into this Resolution by reference; and

BE IT FURTHER RESOLVED that the CalMHSA Board of Directors has considered the circumstances of the state of emergency and finds that, as a result of the emergency, meeting in person would present imminent risks to the health or safety of attendees;

BE IT FURTHER RESOLVED that the CalMHSA Board of Directors and its committees are hereby authorized and directed to take all actions necessary to conduct Board and committee meetings, without complying with the requirements of Government Code section 54953(b)(3) in accordance with Government Code section 54953(e) and other applicable provisions of the Brown Act; and

BE IT FURTHER RESOLVED that the CalMHSA Executive Director is hereby authorized and

directed to take all actions necessary to carry out the intent and purpose of this Resolution; and

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BE IT FURTHER RESOLVED that this Resolution shall take effect immediately upon its adoption and shall be effective until the earlier of: (i) 30 days from the date of the adoption of this Resolution, or (ii) such time as the Board of Directors adopts a subsequent resolution to continue to teleconference without complying with the requirements of Government Code section 54953(b)(3) in accordance with Government Code section 54953(e)(3); and

BE IT FURTHER RESOLVED that the Board of Directors of CalMHSA hereby ratifies and approves any and all actions taken by the Executive Director, or her designee, prior to the adoption of this resolution, to effectuate the purposes of this Resolution.

PASSED AND ADOPTED by the Board of Directors of the California Mental Health Services Authority on December 18th, 2024.

Emi Botzler-Rodgers
PRESIDENT

ATTEST:

David Avetissian
CalMHSA, Chief Financial Officer

CALIFORNIA MENTAL HEALTH SERVICES AUTHORITY

CalMHSA Board of Directors Meeting Minutes from November 20, 2024

5b

CalMHSA Board of Directors Meeting
Meeting Minutes
Wednesday, November 20, 2024

Board Members Present

Berkeley, City of, Member, Jeffrey Buell MSW
Berkeley, City of, Alternate, Karen Klatt MEd
Butte County, Member, Scott Kennelly
Calaveras County, Member, Wendy Alt, MFT
Colusa County, Alternate, Bonnie Briscoe
Del Norte County, Member, Ranell Brown, MSML, IPMA-SCP
Fresno County, Member, Susan Holt
Glenn County, Member, Joe Hallett LCSW
Imperial County, Member, Leticia Plancarte-García, MSW, MPA
Kern County, Alternate, Robin Taylor
Kings County, Member, Lisa Lewis, PhD
Lassen County, Member, Tiffany Armstrong, LCSW
Los Angeles County, Alternate, Patty Choi, Esq.
Marin County, Member, Todd Schrimmer
Marin County, Alternate, Galen Main
Mendocino County, Alternate, Karen Lovato
Merced County, Member, Kimiko Vang
Merced County, Alternate, Alexandra Pierce
Monterey County, Member, Kathryn Eckert
Napa County, Member, Cassandra Eslami, LMFT
Placer County, Alternate, Amy Haynes, PSY.D
Plumas County, Alternate, Kristy Pierson
Riverside County, Alternate, Brandon Jacobs, MHA
San Benito County, Member, Dana Edgull
San Bernardino County, Alternate, Marina Espinosa
San Joaquin County, Alternate, Cara Dunn
San Luis Obispo County, Member, Star Graber
San Mateo County, Member, Jei Africa
Siskiyou County, Member, Sarah Collard, Ph.D.
Sonoma County, Member, Jan Cobaleda-Kegler, PsyD, LMFT
Stanislaus County, Member, Tony Vartan, MSW, LCSW
Trinity County, Member, Connie Smith
Tulare County, Alternate, Gilberto Rivas
Ventura County, Member, Dr. Loretta Denering, DrPH, MS

Members of the Public

Rachel Bluth, Public
Bailey Cogger, Public
Maria G, Public

CalMHSA Staff Present

Allison Bradley, Communications Director
Amie Miller, Executive Director
Brittany Ganguly, Senior Program Manager
Bethany Dominik, Senior Epidemiologist
Carmen Salais, Executive Assistant
Courtney Vallejo, Director of Managed Care Operations
David Avetissian, Chief Financial Officer
Dawn Kaiser, Senior Director of Managed Care Operations
Felicia Luong, Accountant
Holly Petrosyan, Executive Assistant
Jeremy Wilson, Senior Program Director
Karri Eggers, Chief Operating Officer
Lucero Robles, Director of Quality Assurance & Compliance
Magen Jack, Associate Project Manager

OTHERS PRESENT

Randall Keen, Legal Counsel, Manatt, Phelps, & Phillips, LLP

Agenda

A. Open Session

1. Call to Order

Vice President Susan Holt called the Board of Directors meeting to order at 12:02pm on Wednesday, November 20, 2024. Ms. Holt directed David Avetissian, Chief Financial Officer of CalMHSA, to take the call.

2. Roll Call and Instructions

Mr. Avetissian recorded Board Members and Alternates in attendance and confirmed a quorum of the full Board of Directors was established.

3. Instructions for public comment and stakeholder input

Mr. Avetissian reviewed the instructions for public comment and noted that items not on the agenda would be reserved for public comment at the end of the agenda. Public comment is called for after each agenda item. David Avetissian instructed individuals to raise their hands via the raise hand feature on the Zoom call to indicate their desire to make a public comment.

4. Closed Session: The Board did not move into Closed Session.

5. Consent Calendar

Vice President, Susan Holt acknowledged the Consent Calendar as follows:

- a. Board Resolution 24-05 Authorizing Remote Teleconferencing Meetings Pursuant to Assembly Bill 361
- b. CalMHSA Board of Directors Meeting Minutes from October 23, 2024
- c. Approve contract for sport team vendor Lakers, for \$670,000
- d. Approve contract for sport team vendor Sparks, for \$200,000
- e. Approve contract for sport team vendor, the Sacramento Kings \$490,000.
- f. Approve contract for WET Employee retention strategy for \$75,500

Ms. Holt asked for comments from Board Members. Mr. Avetissian asked for comments from the public. Hearing no comments or questions, she asked for a motion to approve the Consent Calendar. Upon hearing the motion and second, the President directed Members to vote.

Action: Approve

Motion: Imperial County, Member, Leticia Plancarte

Second: Ventura County, Member, Dr. Loretta Denering, DrPH, MS

Public Comments: None

Vote: Passed

Yes :28

Abstain:

Monterey County, Member Kathryn Eckert, MBA

Berkeley, City of, Member, Jeffrey Buell, MSW	Butte County, Member, Scott Kennelly, LCSW	Calaveras County, Member, Wendy Alt	Colusa County, Alternate, Bonnie Briscoe
Del Norte County, Member, Ranell Brown (Ranell Brown)	Fresno County, Member, Susan L. Holt, LMFT	Glenn County, Member Joe Hallett, LCSW	Imperial County, Member, Leticia Plancarte-García, MSW, MPA
Kings County, Member, Lisa Lewis, Ph.D	Lassen County, Member, Tiffany Armstrong, LCSW	Los Angeles County, Alternate, Patty Choi, Esq.	Marin County, Member, Todd Schirmer, PhD, CCHP
Mendocino County, Alternate Karen Lovato	Merced County, Member, Kimiko Vang	Napa County, Member, Cassandra Eslami, LMFT	Placer County, Alternate, Amy Haynes, PSY.D.
Plumas County, Alternate, Kristy Pierson	Riverside County, Alternate, Brandon Jacobs, MHA	San Benito County, Member, Dana Edgull	San Bernardino County, Alternate, Marina Espinosa
San Joaquin County, Alternate, Cara Dunn (Cara Dunn)	San Luis Obispo County, Member, Star Graber, PhD, LMFT	San Mateo County, Member, Jei Africa	Siskiyou County, Member, Sarah Collard (Sarah Collard)
Stanislaus County, Member, Tony Vartan, MSW, LCSW	Trinity County, Member, Connie Smith	Tulare County, Alternate, Gilberto Rivas	Ventura County, Member, Dr. Loretta L. Denering, DrPH, MS

6. President's Report

Vice President Susan Holts Talked about the importance of all the work that each of our entities do and how important it is that we all continue to communicate what we are all doing in each of our counties and programs with one another.

7. Executive Director's Report

Executive Director Dr. Amie Miller announced that CalMHSA recently hosted an all-staff retreat and reported that the organization comprises approximately 120 employees. She then introduced Senior Director Dawn Kaiser, who reviewed the CalMHSA DSH bed allocation.

Ms. Kaiser reported that 556 DSH beds are allocated to LPS clients. She also noted that the current number of LPS beds falls short of historical demand. The county requires a 75% increase. The current status reflects disproportionate bed usage and limits the counties' ability to place the highest priority clients. Executive Director Dr. Amie Miller noted that CalMHSA negotiates costs in the master agreement with all counties and hospitals. Ms. Kaiser proposed a pilot program for 2025–2026 to prioritize payments based on usage. Senior Epidemiologist Bethany Dominik presented three methodologies for bed allocation. Methodologies one and two were based on county-specific allocation of beds, determined by:

Population: Average percentage of the census and percentage of Medi-Cal beneficiaries. Behavioral Population: Size adjustments for housing and behavioral health needs.

Historic Bed Utilization: Utilization of DHS beds from 2015 through 2024.

Additionally, counties were categorized into five pools based on their census size and bed allocation.

Ms. Dominik explained that rebalancing beds, corresponding to methodology three, involves prioritizing client placement when a bed becomes available in counties with fewer than one bed per population pool. In such cases, counties below allocation will receive priority for client placement. Within these counties, clients who have been on the waitlist the longest will be given priority. Dr. Miller noted that DHCS is not inclined to manage waitlists and that counties are currently handling them. However, she indicated that there may be an opportunity for CalMHSA to facilitate waitlist management for the counties. While the number of allocated beds cannot be changed, CalMHSA can assist in the rapid discharge of clients from hospitals to managed care. Dr. Miller stated that CalMHSA will showcase the algorithm to selected county partners and encouraged board members to reach out to her with any questions or comments. She also provided a brief update on the AB 1051 Portal FAQs, noting that CalMHSA has made the necessary modifications and should be able to expedite payments in accordance with the updated policy.

Public Comments: None

8. Public Comments on Non-Agenda Items

Mr. Avetissian invited members of the public to make comments on non-agenda items.

Public comments from the following individual(s):

None.

Closed: Vice President, Susan Holt Closed the meeting at 12:41 p.m.

Respectfully submitted,

President, CalMHSA

DATE

CALIFORNIA MENTAL HEALTH SERVICES AUTHORITY

Approve contract to IDEO for Human Centered Design Projects and Programs

5c

(Explanation for the Board)

PROGRAM MATTERS
Agenda Item 5.C.

SUBJECT: IDEO LLP - VENDOR SELECTION APPROVAL – MASTER SERVICES AGREEMENT

ACTION FOR CONSIDERATION:

Board Approval of the following:

1. To enter into a Master Services Agreement (MSA) with IDEO LLP (“IDEO”) for the provision of services to support human centered design projects (Services). These Services will support CalMHSA in meeting deliverables related to Medi-Cal Provider Development under the Behavioral Health Transformation Agreement with the Department of Health Care Services (DHCS) and for additional support for CalMHSA members PEI and other programs. CalMHSA proposes entering into an MSA with IDEO with a not-to-exceed funding limit of \$5,000,000 and a project term of October 10, 2024 through June 30, 2026. This approval authorizes the Executive Director to execute the MSA on behalf of CalMHSA with IDEO.

BACKGROUND AND STATUS:

CalMHSA is currently working with DHCS to implement changes related to the Behavioral Health Transformation Act, which is intended to address remaining gaps in the continuum of care for the most vulnerable Californians. Behavioral Health Transformation complements and builds on California’s other major behavioral health initiatives, including but not limited to the California Advancing and Innovating Medi-Cal (CalAIM) initiative the California Behavioral Health Community-Based Organized Networks of Equitable Care and Treatment (BH-CONNECT) Demonstration proposal, the Children and Youth Behavioral Health Initiative (CYBHI), Medi-Cal Mobile Crisis and 988 expansion, and the Behavioral Health Continuum Infrastructure Program (BHCIP).

In addition, CalMHSA has developed a scope of work under the proposed MSA with IDEO for the development of a “Mission Spotlight” video for LACDMH. This video will be used in various media activities to inform and engage the public about LACDMH and the services they provide to the community. IDEO was selected for this project based on their extensive experience with LACDMH’s services and their proven track record of delivering high-quality public media campaigns. Their deep understanding of the department and its mission positions them as a strong partner for creating impactful and effective content. The budget for the Mission Spotlight video is not to exceed \$385,000.

PROCESS:

In July 2024, CalMHSA conducted an RFP procurement process to identify a vendor that could support projects that may include the following deliverables:

- a. Support human centered design projects;

- b. Complete an agency wide-survey;
- c. Conduct research interviews and surveys with County partners and key stakeholders;
- d. Create shareable reports that illustrate research findings, opportunity areas, gaps in service, and key take-aways;
- e. Create compelling graphics and spearhead multiple program campaigns utilizing current technology and social media as needed;
- f. Present concepts and program strategy as requested.

CalMHSA selected IDEO as the vendor best able to meet these objectives.

FISCAL IMPACT:

IDEO's Agreement term will be from October 1, 2024, through June 30, 2025, with payment that does not exceed \$5,000,000 over the Agreement term. With respect to the first SOW for LACDMH, the funding will be drawn from the LACDMH PEI program funds already held by CalMHSA, and there will be no fiscal impact to other counties.

RECOMMENDATION:

Board Approval of the following:

1. Authorize CalMHSA to enter into a MSA with IDEO LLP to obtain evaluation, consultation, and/or technical assistance services to assist CalMHSA in supporting counties across multiple programs. Authorize Executive Director to execute a master service agreement on behalf of CalMHSA. Ratify all actions taken to-date by the Executive Director.

TYPE OF VOTE REQUIRED:

Majority vote.

REFERENCE MATERIAL(S) ATTACHED:

None.

CALIFORNIA MENTAL HEALTH SERVICES AUTHORITY

Approval of Slate of Nominations for the Audit Committee Vacancies

5d

AUDIT COMMITTEE				
Role	Member	Term Length	Term Start Date	Term End Date
Chair	Amy Ellis, Placer County		12/18/2024	6/30/2026
Member	Natalie Bolin, Tulare County		12/18/2024	6/30/2026
Member	Fay Vieira, San Joaquin County		12/18/2024	6/30/2026