

Crisis
Counseling
Program
(CCP)



CaIMHSA

California Mental Health Services Authority

Compassion. Action. Change.

Overview

- CalMHSA in partnership with the Federal Emergency Management Agency (FEMA), Substance Abuse and Mental Health Services Administration (SAMHSA), and state of California Department of Healthcare Services (DHCS), is seeking proposals from potential contractors with the experience and expertise to rapidly implement the [FEMA Crisis Counseling Assistance and Training Program \(CCP\)](#) to provide non-clinical emotional and crisis support in response to the ongoing COVID-19 pandemic, recent wildfires, and associated stressors.
- Immediate Services Program (ISP)
 - 60 Days
 - Allows for services and assessment of needs
- Regular Service Program (RSP)
 - 90 Days
 - Implementation of CCP and other services
- Normalize the stress, anxiety and support people feeling the impact of isolation, physical health issues, economic uncertainty, food insecurity- **ultimately prevent a wave of deaths of despair.**

CCP and CalMHSA



- 4482 COVID-19
 - ISP
 - RSP
 - Population based
- 4558
 - ISP
 - RSP
 - Geographic based
- 4569
 - RSP
 - Geographic based

CalHOPE CCP Partners



- Substance Abuse and Mental Health Services Administration (SAMHSA)
- Federal Emergency Management Agency (FEMA)
- Department of Health Care Services (Ca DHCS)
- Office of Emergency Services (Cal OES)
- California Behavioral Health Directors Association (CBHDA)
- Aurrera Health Group
- Media Solutions

CCP and CalHOPE



**Warm Hand Off to
Treatment Services**

CalHOPE Support-
Up to six concordant sessions,
American Indian Native Alaskan,
CalHOPE Student Support

**CalHOPE
Peer Warm Line**

www.calhope.org
Together for Wellness

CalHOPE Media
Broad and Targeted Messaging

CCP Goals



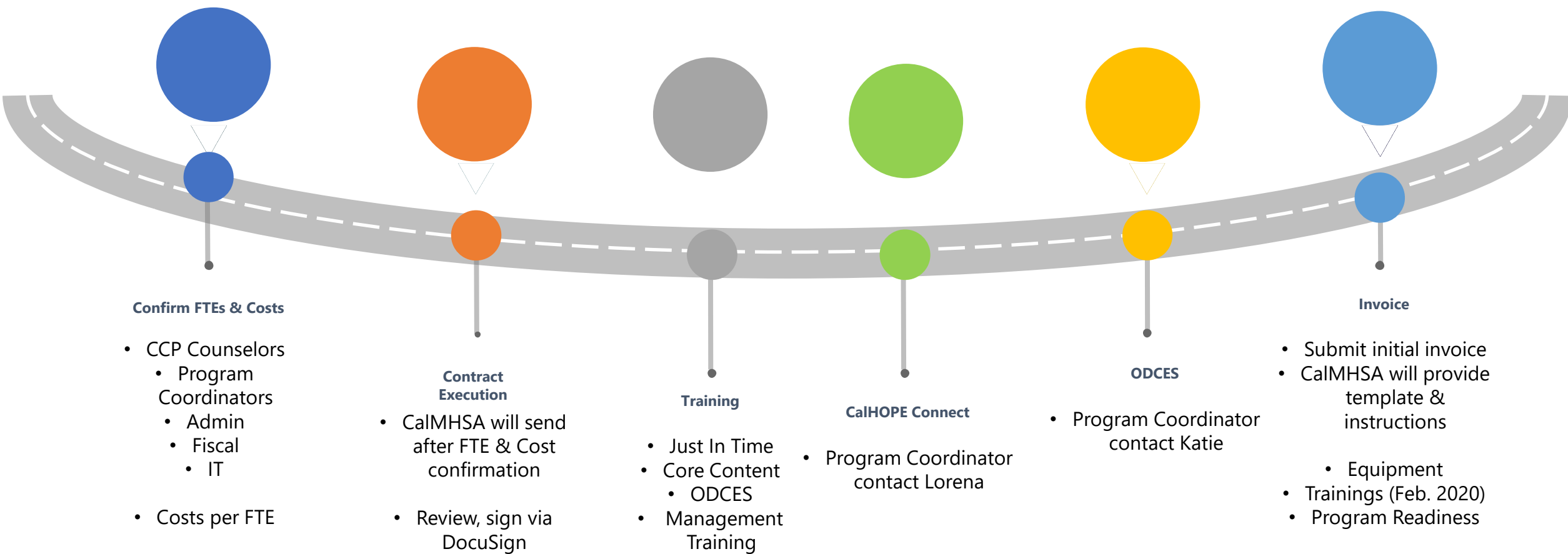
- Assist individuals and communities in recovering from the effects of natural and human-caused disasters
- Assist survivors in understanding their current situation and reactions, mitigating stress, developing coping strategies, providing emotional support, and encouraging linkages with resources and longer-term supportive services.
- Provide community outreach and support for hardships caused by COVID-19
- Provide statewide community outreach and support leveraging a virtual service delivery.

CCP Sessions

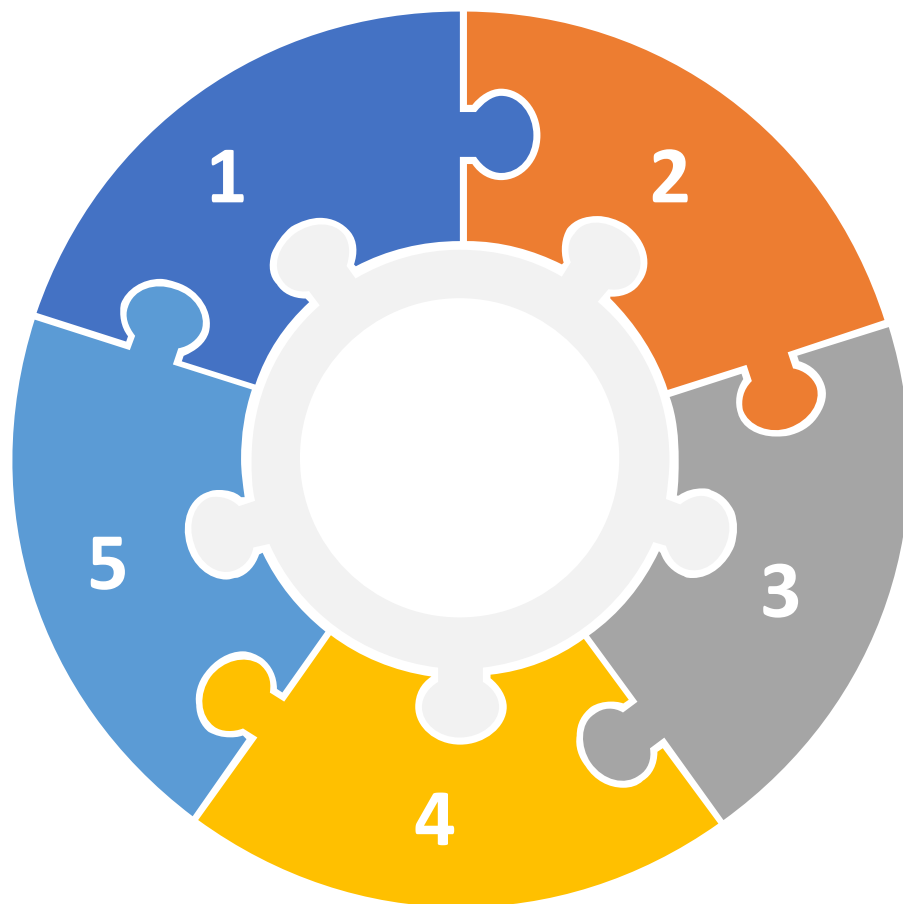


- 30 Community Based Organizations
- [CalHOPE Connect](#)
- Phone, virtual, or in-person including vaccination sites
- Emotional support
- Non-clinical
- Non-licensed
- [Resources](#)
- Learning Management System (LMS)
- [Online Data Collection and Evaluation System](#)

CCP Next Steps



CaIMHSA Roles



Program/Contract Monitoring

- Kim, Candice, Brandon



Data Oversight

- Candice, Katie



Invoices

- Finance (AR/AP)



Implementation Support

- Kim, Jeremy



Reporting

- Jeremy, Kim