



Director of Interoperability

Job Title: Director of Interoperability
Department: Information Technology (IT)
Reports To: Chief Operating Officer
FLSA Status: Exempt

SUMMARY: The Director of Interoperability is responsible for all interpretability efforts that facilitate data exchange. This position will work to design solutions both for Counties participating in the CaIMHSA EHR and counties who are on other HIT systems. This position will monitor state interoperability efforts, changes in the federal standards and develop a roadmap to support the public behavioral health system to fully engage in all interoperability efforts. This position will work closely with all health IT staff and clinical leadership within CaIMHSA to design workflows that facilitate improved outcomes for people served by the behavioral health system.

This person will leverage their experience in software architecture, engineering, and operations to build upon our existing platform integrations and derive additional enterprise value. The director will lead projects to design, build, test and maintain high availability batch/EDI and real-time integrations to the CaIMHSA EHR as well as other software applications as needed.

DUTIES AND RESPONSIBILITIES (include but are not limited to):

- Work collaboratively with Health IT (HIT) to define the service and solution model (technical requirements, costs, analyst staffing, governance model, etc.) to support HIT's interoperability and digital solution strategies.
- Advise CaIMHSA leadership in defining the operating processes, workflow, and staffing to support the strategies above.
- Lead data warehouse and data lake efforts
- Responsible for the Building, Maintaining and Monitoring varied technology integrations to provide CaIMHSA and external stakeholders with efficient and quality systems to transport, view and manipulate business information
- Continually optimization solution in scope and ensure they meet user requirements.
- Own the selection, design, development, integration, and support of externally facing portals ex. Member/Patient, Provider, Client etc.
- Build cross-team relationships to manage integrations and apply change management principles to the interoperability applications
- Facilitate the development and implementation of standards, best practices, and adoption requirements
- Collaborate with internal team members to gain alignment on the integration strategy to meet business goals by supporting interoperability, usability, efficiency, security, and quality
- Lead projects to deliver development initiatives from estimating scope through implementation
- Support master data management initiatives in support of integrations
- Work closely with Program Managers, Operations, and IT leadership on key initiatives



- Maintain proficiency in cutting edge interoperability technologies and processes through regular training
- Perform other related duties as assigned

QUALIFICATIONS – EDUCATION and/or EXPERIENCE:

- Requires a bachelor's degree in Computer Science, Engineering, or related field. Advanced degree a plus, but not required
- 5+ years of experience in the development of enterprise software solutions
- Experience with Java, Relational databases, Containers, and AWS
- Healthcare interoperability HL7 FHIR, Electronic Health Records (EHR), APIs/Webservices experience required
- Experience communicating complex technology concepts to non-technology stakeholders
- Demonstrated experience working with health plans, provider systems and government programs (Medicare and Medicaid)
- Demonstrated track record of executing a technology product or service and moving successfully from inception through implementation
- An action-oriented personality with an entrepreneurial mindset who can work within an evolving environment and communicate with people at all levels of the organization
- Demonstrated ability to work in a fast-paced environment and manage multiple priorities and deadlines
- Ability to exercise considerable judgment, maintain confidentiality, and act in a diplomatic manner
- Ability to work with peers in a team environment and an excellent facilitator
- Excellent organizational, project delivery, business & operational management, and project management experience
- Strong understanding of confidentiality rules governing PHI.
- Has a strong desire to succeed in the face of adversity and demonstrates the willingness to push through challenges associated with changes and new business development.
- Must be willing to travel/commute, when necessary.
- Technical knowledge of healthcare interoperability, HL7 FHIR, Electronic Health Records (EHR), APIs/Webservices
- Demonstrated ability to visualize, plan, develop, test, and deploy software solutions
- Demonstrated ability to translate strategy and roadmaps into implementation and realized business value
- Dedicated, hardworking employee who achieves maximum efficiency and productivity with little supervision

LANGUAGE SKILLS and MATHEMATICAL SKILLS - Demonstrate the ability to read, comprehend, and respond appropriately through written or verbal form; demonstrate tactfulness when communicating including internal communication with staff members of all levels; ability to communicate with a variety



of audiences effectively. Ability to add, subtract, multiply, and divide in all measure units, using whole numbers, common fractions, and decimals.

REASONING – Demonstrate the ability to effectively apply common sense and follow through to daily tasks; demonstrate the ability to work with little or no supervision; demonstrate excellent analytical skills; demonstrate the ability to efficiently conduct research and ask appropriate probing questions to complete necessary tasks.

PHYSICAL DEMANDS - The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. While performing the duties of this job, the employee is frequently required to sit and stand; use phone and headset; use hands, arms, fingers to type; answer phones; write; use calculator; demonstrate strength to lift and carry materials weighing up to 10 pounds; demonstrate clear vision to read printed materials and a computer screen; hearing and speech to communicate in person and over the telephone; and drive a motor vehicle on public roads and highways.

SENSORY DEMANDS - The incumbent must spend long hours in intense concentration. The incumbent must also spend long hours on the computer entering information which requires attention to detail and high levels of accuracy.

MENTAL DEMANDS - There are a number of deadlines associated with this position, which may cause significant pressure. The incumbent must also deal with a wide variety of people on various issues.

REGULAR WORK SCHEDULE – Varies depending on business needs; however, company normal business hours are 8:00am to 5:00pm, Monday – Friday.